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13 Attorneys for Plaintiff,
14 DAisha Parks

15 UNITED STATES DISTRICT COURT
16 FOR THE DISTRICT OF ARIZONA

17 DAisha Parks,

18 Plaintiff,

19 vs.

20 Westlake Financial,

21 Defendant.
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28

Case No.:

COMPLAINT

JURY TRIAL DEMANDED

1 Plaintiff, DAisha Parks (hereafter “Plaintiff”), by undersigned counsel, brings
2 the following complaint against Westlake Financial (hereafter “Defendant”) and
3
4 alleges as follows:

5 **JURISDICTION**

6 1. This action arises out of Defendant’s repeated violations of the
7
8 Telephone Consumer Protection Act, 47 U.S.C. § 227, *et seq.* (“TCPA”).

9 2. Jurisdiction of this Court arises under 47 U.S.C. § 227(b)(3), 28 U.S.C. §
10 1331.
11

12 3. Venue is proper before this Court pursuant to 28 U.S.C. § 1391(b), where
13 the acts and transactions giving rise to Plaintiff’s action occurred in this district and/or
14 where Defendant transacts business in this district.
15

16 **PARTIES**

17 4. Plaintiff is an adult individual residing in Tolleson, Arizona, and is a
18 “person” as defined by 47 U.S.C. § 153(39).
19

20 5. Defendant is a business entity located in Los Angeles, California, and is a
21 “person” as the term is defined by 47 U.S.C. § 153(39).
22

23 **ALLEGATIONS APPLICABLE TO ALL COUNTS**

24 6. Plaintiff is a natural person allegedly obligated to pay a debt asserted to
25 be owed to Defendant.
26
27
28

1 7. At all times mentioned herein where Defendant communicated with any
2 person via telephone, such communication was done via Defendant's agent,
3 representative or employee.
4

5 8. At all times mentioned herein, Plaintiff utilized a cellular telephone
6 service and was assigned the following telephone number: 623-XXX-1295 (hereafter
7 "Number").
8

9 9. Defendant placed calls to Plaintiff's Number in an attempt to collect a
10 debt.
11

12 10. The aforementioned calls were placed using an automatic telephone
13 dialing system ("ATDS").
14

15 11. When Plaintiff answered Defendant's calls, she heard a significant period
16 of silence before Defendant's automated system attempted to connect her with a live
17 representative.
18

19 12. On or about September 13, 2018, during a live conversation, Plaintiff
20 complained to Defendant that the calls were excessive and requested Defendant cease
21 all further calls to her Number.
22

23 13. Ignoring Plaintiff's request, Defendant continued to call her Number
24 using an ATDS in an excessive and harassing manner.
25

26 14. Defendant's calls directly and substantially interfered with Plaintiff's
27 right to peacefully enjoy a service that Plaintiff paid for and caused Plaintiff to suffer
28 a significant amount of anxiety, frustration and annoyance.

COUNT I

**VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT, 47
U.S.C. § 227, et seq.**

15. Plaintiff incorporates by reference all of the above paragraphs of this complaint as though fully stated herein.

16. The TCPA prohibits Defendant from using, other than for emergency purposes, an ATDS and/or Robocalls when calling Plaintiff's Number absent Plaintiff's prior express consent to do so. *See* 47 U.S.C. § 227(b)(1).

17. Defendant's telephone system has the earmark of using an ATDS in that Plaintiff, upon answering calls from Defendant, heard silence and had to wait on the line before being connected with a live representative.

18. Defendant called Plaintiff's Number using an ATDS without Plaintiff's consent in that Defendant either never had Plaintiff's prior express consent to do so or such consent was effectively revoked when Plaintiff requested that Defendant cease all further calls.

19. Defendant continued to willfully call Plaintiff's Number using an ATDS knowing that it lacked the requisite consent to do so in violation of the TCPA.

20. Plaintiff was harmed and suffered damages as a result of Defendant's actions.

21. The TCPA creates a private right of action against persons who violate the Act. *See* 47 U.S.C. § 227(b)(3).

23. As a result of each call made knowingly and/or willingly in violation of the TCPA, Plaintiff may be entitled to an award of treble damages.

WHEREFORE, Plaintiff prays for judgment against Defendant for:

- A. Statutory damages of \$500.00 for each call determined to be in violation of the TCPA pursuant to 47 U.S.C. § 227(b)(3);
- B. Treble damages for each violation determined to be willful and/or knowing under the TCPA pursuant to 47 U.S.C. § 227(b)(3); and
- C. Such other and further relief as may be just and proper.

TRIAL BY JURY DEMANDED ON ALL COUNTS

DATED: April 18, 2019

TRINETTE G. KENT

By: /s/ Trinette G. Kent
Trinette G. Kent, Esq.
Lemberg Law, LLC
Attorney for Plaintiff, DAisha Parks